Newham model for Integrated Care

Appropriate support, in the best place at the right time

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		: telecare		Hospital In reach team Rapid Response			Communit		Work with hospital to minimise avoidable admissions and facilitate discharge
אואא אנו מעווורמעוטוו	Patient choices & reported outcomes	Telehealth (Coach, Monitor, Review) & telecare	STEP DOWN	Virtual Ward Extended Primary care Team	STEP UP	STEP UP	Community Matron & GP Management	Specialist Nurse & therapist services	Integrated community team including NHS, Social Services and mental health working to stabilise patients in crisis situations Longer term support to help people cope in the community, including training in self care. Support by informal
				Informally supported self care			GP Practices		carers. Patients who can
		Stand alone devices		Self care			tices		care for themselves and will seek GP services if needed.
Integrated systems			PATIENT PATHWAY Informed patients, making choices and giving feedback			Integrated services			
Patient choice supported by information and guidance. Practice Clusters worki							Service improvement through feedback and constant monitoring of service delivery & outcomes		

Practice Clusters working through Clinical Commissioning Groups to secure the best health outcomes possible for the people of Newham